



SUSTAINABILITY & ENVIRONMENTAL POLICY

Lucy Hotel recognizes the impact of its operation on the environment and society and has created this policy. Through this sustainability policy, the hotel is committed to environmental and sustainability matters. The company is committed to carrying out its activities based on the principles of sustainable development, always in compliance with legislation and international standards and adopts and implements an Environmental Management System in accordance with the principles of the **ISO 14001:2015** and **Green Key**.

The hotel management is committed to:

- Applying an Environmental Management System to all hotel functions.
- Follow and comply with national and European legislation.
- Continuously improve the Environmental Management System to improve the environmental performance of the hotel.
- Review the goals and actions for continuous improvement around sustainability.
- Continuously record the consumption of energy, water, waste, and carbon footprint.
- Establish environmental programs with the aim of reducing energy and resource consumption, waste management, and the hotel's contribution to mitigating climate change.
- Managing waste in accordance with current legislation and reducing the use of plastics and food waste.
- Protecting the environment, biodiversity, and ecosystems of the area.
- Raise awareness both to the staff and the entire administration through training.
- Cooperate with all interested parties or Public Authorities to promote and approach sustainability.
- Act to prevent pollution during the design and operation of the hotel facilities, drawing up emergency plans to avoid or deal with a possible environmental accident.
- Choose to encourage its partners in their efforts towards sustainability.
- Encourage and engage visitors in actions in favour of sustainability.

The policy is regularly reviewed for continuous improvement and responsiveness to constantly changing conditions.

This policy is available for the information of any interested party.

Kavala, 02-05-2023
The General Manager